

Terms of Business - Payment Arrangements

The funeral account is due for payment within fourteen days of our account, unless otherwise agreed by us in writing.

It is our standard practice to request a deposit of £1,000, payable when the funeral is arranged.

If you fail to pay us in full on the due date we may charge you interest:

- at a rate of 4% above our bank's Base Rate from time to time in force;
- calculated (on a daily basis) from the date of our account until payment;
- compounded on the first day of each month; and
- before and after any Judgment (unless a Court Orders otherwise).

We may recover the cost of taking legal action to make you pay.

You are to indemnify us in full and hold us harmless from all expenses and liabilities we may incur (directly or indirectly including financing costs and including legal costs on a full indemnity basis) following any breach by you of any of your obligations under these Terms.

This means that you are liable to us for losses we incur because you do not comply with these Terms. For example, we will charge you an administration fee where we receive a cheque from you which is subsequently not honoured or if we write to remind you that an account is overdue.

If we instruct debt collection agents we may also recover from you the fees we incur. Further details regarding these fees are available on request.

We may claim those losses from you at any time and, if we have to take legal action, we will ask the Court to make you pay our legal costs.

Disclosure of Interests

Richard Green Funeral Service is wholly owned by Richard Green and Jayne Green.

We do not have any business or material financial interest in a price comparison website which compares Funeral Director Services and/or Crematoria Services and their respective prices.

We do not make any material charitable donation, charitable contribution or payment of a gratuity to a third party connected to the funerals sector, or other form of payment which does not relate to a cost incurred or a service provided by the third party on behalf of or to our business to obtain preferential treatment. (This covers payments and donations to any third parties that may have a role in influencing Customers' choice of Funeral Director. It does not include charitable donations or membership fees that we make to independent organisations, (such as charity partners or rotary clubs), who may then go on to distribute such funds at their discretion).